

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5646  
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 14, 2021

Subject: N202319980-01 – NonCompliance Recall  
Safety Telltale Light Daytime Visibility

Models: 2021 Cadillac Escalade  
2021 Cadillac Escalade ESV

To: All General Motors Dealers

This bulletin is being revised to include over-the-air programming and add the customer letter. Please discard all previous copies of N202319980.

Involved vehicles will be repaired either through dealer repairs as described in this bulletin or through over the air (OTA) programming. Dealers can and should perform the procedure in this non-compliance bulletin on any vehicle with an “open” status on the Investigate Vehicle History (IVH) screen in GM Global Warranty Management system. Due to the fact that vehicles will be closed in IVH through successful OTA programming, dealers should always check the status in IVH before performing any vehicle repairs.

**Customer Letter Mailing**

The customer letter mailing will begin on January 27, 2021.

END OF MESSAGE  
GLOBAL SAFETY FIELD INVESTIGATIONS